

# Improve Your Skills: New Video Courses Available

## **Nexia™ Diagnostics 101**

Want to take your business to the next level by offering HVAC system monitoring to your customers?

In this video, AJ Jones and Jacob Wright answer the question “What is Dealer Diagnostics?” They walk you through the Diagnostics website, from showing you how to log in to navigating through each tab of the website.

### **[Log in to Play Video](#)**

To watch this video, log in with your ComfortSite username and *welcome* as your password.

## **INTRODUCING TECH 101 COURSES**

Do you have new technicians who need training? We've created two new courses specifically targeted at Techs. *Note: In order to receive NATE credit for NATE-recognized eLearning courses, please submit your printed certificate directly to NATE.*

### **CONFIGURATION**

In this course, you will learn about the configuration menu options from the indoor unit and comfort control. After completing this course, you will understand what is critical for system operation and what features can be customized to provide comfort and efficiency for the homeowner.

Course Length: 1 Hour

NATE # 1010-0078

### **[Log in to Play Course](#)**

To log in, click the “Enroll” button and use your ComfortSite username and *welcome* as your password.

## **ELECTRICAL WIRING FOR SYSTEM INSTALLATIONS**

In this course, you will learn why proper control wiring is critical for system staging, air flow, and overall operation. After completing this course, you will understand the importance of field wiring with a focus on low-voltage control wiring for AC units, heat pumps & gas furnaces.

Course Length: 1 Hour

NATE # 1010-0077

### **Log in to Play Course**

To log in, click the “Enroll” button and use your ComfortSite username and *welcome* as your password.